

# Orazio Luciano – Return Form

Please write in capital letters and complete all fields and insert this form in the package together with the product you want to return.

## YOUR DATA

Name and surname:	
Address:	
E-mail address:	

## YOUR ORDER DATA

Oder Number:	
Notes (optional):	

Returned Product (code product)	Detailed description of the defect / non-conformity*

*\*Only in case of return under article 8 of Terms and Conditions; in all other return cases you are not obliged to state the reason you're returning the product.*

Please insert this form, duly completed, in the packaging of the product/products to be returned and send them to:

**Luciano S.r.l.**  
**Via P. Sannicandro, 32**  
**Post code 80146 - Napoli**  
**Italy**

We recommend to use DHL or, in any case, a carrier where you receive a tracking number for your return shipment.

Date and place \_\_\_\_/\_\_\_\_/\_\_\_\_, \_\_\_\_\_ Signature of the Customer \_\_\_\_\_

## IMPORTANT

We remind you that possible non-conformity or defects of the purchased product must be declared within the deadlines set in the Terms and Conditions You accepted at the time of purchase, which also indicate your rights in respect of the non-conformity or defects. In particular, within the said deadlines, You must transmit to the Customer Care, by the specific section on the Site or by e-mail to [info@orazioluciano.com](mailto:info@orazioluciano.com):

- This form correctly compiled;
- All photographic documentation evidencing your claim (at least 1 photograph of the product);
- The order confirmation received from the Vendor and/or the fiscal receipt.

In the event that, following such transmission, You receive from Luciano S.r.l. a communication by which You are authorized to return the product, the latter shall be delivered to the chosen courier and shipped to the following address:

*Luciano S.r.l., via Sannicandro no. 32, post code 80146 - Napoli - Italy*

within 30 (thirty) days from receipt of the communication from Luciano S.r.l., and together with copy of the same communication.